

Important Update regarding COVID-19

With the COVID-19 (Corona) Virus impact continuing, I wanted to give you an update on the precautions we are undertaking here at the facility. Please note these changes are in addition to the alterations made last week.

Visitors to our residents

In order to attempt to limit the spread of COVID-19 we have been advised by the Department of Health to enforce a restriction on visitors .

Effective immediately visiting hours will be reduced. Visiting hours will now be :

Adelene Court

Monday, Wednesday, Friday	10am -12 midday
Tuesday, Thursday	3pm – 5pm
Saturday	3pm – 5pm
Sunday	10am -12 midday

Rumbalara House

Monday, Wednesday, Friday	3pm – 5pm
Tuesday, Thursday	10am -12 midday
Saturday	10am – 12 midday
Sunday	3pm – 5pm

Visits undertaken outside of these hours will only be permitted in exceptional circumstances

Email admin@adelene.com.au Web www.adelene.com.au ABN 62 001 618 391

Adelene

PO Box 430, Gosford NSW 2250
Phone 02 4325 3693 Fax 02 4323 6227

Adelene Court

Kalawarra Rd, Wyoming NSW 2250
Phone 02 4324 4210 Fax 02 4324 9631

Rumbalara House

1 Birch Rd, Wyoming NSW 2250
Phone 02 4324 4139 Fax 02 4325 3224



A member of PACE Aged Care

During your visit

Prior to being given access, you will be asked a series of questions relating to your recent travel and health history . Anyone with a fever, symptoms of a respiratory illness will not be able to visit.

Please note: From May 1, you must have your influenza vaccination in order to visit an aged care facility . If you are given access ,visits **MUST** be conducted in the residents' room, or an outside area. If the resident is in a communal area, we will ask for you to wait whilst the resident returns to their room or an outside area before you are given access to the facility

Each resident may have no more than 2 visitors at any one time . Children under 16 years of age are not permitted except in exceptional circumstances, you are asked to keep at least 1,5 meters from the resident at all times

We understand that some of these changes may cause inconvenience to you. These changes have only been implemented to attempt to alleviate the spread of this virus. Further information can be obtained by visiting https://www.health.gov.au/sites/default/files/documents/2020/03/coronavirus-covid-19-information-for-residents-of-residential-care-services-family-members-and-visitors_2.pdf

As always if you have any questions please do not hesitate to contact either myself or Anna Ross (Facility Manager). Regular updates will be added to our facebook page. If you don't have access to facebook please contact Reception for updates

Regards

Justin Dover
Chief Executive Officer
March 19,2020

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